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**PROFESSIONAL
SUMMARY
QUALIFICATIONS**

M.B.B.S, MHPE, PhD, F. AAHEA

Present Post:

- ❖ Associate Professor, Community Medicine Department, Medical College, Almughtaribeen University, since 2016.
- Partime coordinator in the Master of Health profession education at International University of Africa (IUA), since 2019. (TFC member in designing and organizing the master Profile, Curriculum and mapping.
- Partime Associate Professor, Community Medicine Department, Faculty of Medicine Sudan University for Science and Technology - SUST (Nov. 2017 – 2021).
- Partime professor and coordinator supervising postgraduate studies in Quality at SUST, (since (2009).
- Partime coordinator in postgraduate studies (Master and PhDs) on Public health and Quality assurance at the Faculty of Nursing Studies, University of Khartoum (2009 -2014)
- Teaching and performing advanced learning methods and strategies in Public health and Health profession education at under and postgraduate levels.
- Managing, supervising and enhancing teamwork, field work and social accountability at community level.
- Managing the Quality and Educational Development Centre
- Experience in Curriculum development and review and implementation and evaluation procedures.
- Manager and Educator performing Quality assurance and accreditation within the Medical College and University.
- Proven success in leadership, operational excellence and organizational development with keen understanding of elements of Health Profession Education.

EDUCATION

- Bachelor of Medicine and Bachelor of Surgery, Faculty of Medicine, University Of Khartoum, Sudan, 1978.
- PhD, Health Quality And Public Health , American University Of London, London, United Kingdom, 2007
- Ph.D. Health Quality And Public Health ,University Of California F.C. USA, 2009
- Fellowship of American Association of Higher Education and Accreditation (F. AAHEA), 2012.
- Master Health Profession Education, Alneelain University Khartoum, Sudan, 2017.

WORK EXPERIENCE

July 2014 to December 2016

Secretary of Research and Studies, the Council of Strategic Planning of Khartoum State, Khartoum, Sudan.

Worked with Relevant Partners to understand needs and provide Social, Educational and Medical service.

April 2009 to September 2013

Assistant Undersecretary for Curative Medicine at the Federal Ministry of Health, Sudan Khartoum, Khartoum, Sudan.

- Resolved Clinical Service problems, improved operations and provided exceptional client support.
- Initiated the Continuous medical care and advanced ambulatory service in Sudan and participated in the implementation of the program.
- Managed quality assurance program, including on-site evaluations, internal audits and customer surveys.

January 1999 to April 2009

Ministry of Health, KSA, Tabuk, Tabuk Region: Medical Supervisor & Director of Medical Affairs Medical Supervisor & Head department of Medical Affairs.

Jan 1999 to April, 2009 -[25/9/1420H to 30/03/1429H],

Ministry of Health, Tabuk Region, K.S.A, Coordinator for the National Program of the Pre Marital Care, Tabuk Region, K.S.A,

- Maintained accuracy, completeness and security for medical records and health information. Communicated effectively with staff, patients and referred centers.
- Interacted and communicated easily with department personnel and public. Worked with relevant hospitals and departments to understand needs and provide Medical service.

January 1996 to December 1999

Ministry Of Health, KSA Tabuk, Tabuk Region, KSA Medical Director King Fahd Hospital

- Worked with relevant departments and partners to understand needs and provide good clinical service.

- Resolved work problems, improved operations and provided exceptional client support.
- Resolved conflicts and negotiated mutually beneficial agreements between parties.
- Increased customer satisfaction by resolving clinical service issues.
- Managed quality assurance program, including on-site evaluations, internal audits and customer surveys.

September 1990 to December 1995

Ministry Of Health Tabuk, Tabuk Region, KSA, Assistant Medical Director King Fahd Hospital

- Designed and introduced leadership development, coaching and team management model, resulting in promotion of employees into increased levels of responsibility.
- Communicated with patients, ensuring that medical information was kept private.
- Worked with Different Departments to comply with associated regulations.
- Resolved clinical and Staff Social problems, improved operations and provided exceptional client support.

30/12/1989 to 5/11/1990 - [1/6/1410H, to 30/5/1411H]

Chief of Emergency Department Tabuk, Tabuk Region, KSA

November 1987 to September 1989

24/10/1987 to 30/12/1989 - [1/3/1408H - 30/5/1410H].

Worked as Resident at King Fahd Hospital, Tabuk, KSA.

1/4/1987 to 23/10/1987(20/8/1407H to 29/2/1408H)

Worked in the Primary Health Care Program at the Holly Capital (Mecca Almokarrama),

- Created systems and controls to improve patient records management.
- Discussed medical histories with patients in effort to provide most effective medical advice.
- Applied continuous process improvement strategies to enhance case management, programs and clinical management.
- Improved patient outcomes and delivery of care through improve clinical quality processes.
- Treated wide range of diseases, including Communicable and Non - Communicable Diseases.

April 1985 to April 1987

Ministry Of Health Elobeid, Kordofan Region, Sudan Assistant General Director of Health Service.

- Worked with relevant health authorities to understand community and staff needs and provide better Health service.
- Resolved conflicts and negotiated mutually beneficial

agreements between parties.

- Managed quality assurance program, including on-site evaluations, internal audits and customer surveys.
- Resolved Community and Health problems, improved operations and provided exceptional client support.

April 1984 to April 1985

Senior Medical Director, Ministry of Health, Sudan Kadogli, South Kordofan Region, Sudan.

- Designed and introduced leadership development, coaching and team management model, resulting in promotion of employees into increased levels of responsibility.
- Conducted routine facility inspections, identifying areas needing improvement and eliminating hazards posed to staff and residents for continued compliance with associated regulations.
- Monitored and inspected staff processes to eliminate hazards posed for both residents and staff while ensuring continuous compliance with regulations.

July 1981 to March 1984

Medical Director (S.M.O), Ministry of Health, Sudan Elobeid, Kordofan Region, Sudan.

- Designed and introduced leadership development, coaching and team management model, resulting in promotion of employees into increased levels of responsibility.
- Conducted routine facility inspections, identifying areas needing improvement and eliminating hazards posed to staff and residents for continued compliance.
- Communicated with patients, ensuring that medical information was kept private.
- Worked with Different Departments to alliance with associated regulations.
- Monitored and inspected staff processes to eliminate hazards posed for both residents and staff while ensuring continuous compliance with regulations and understand needs and provide Clinical service.
- Managed quality assurance program, including on-site evaluations, internal audits and customer surveys.
- Resolved clinical and Staff Social problems, improved operations and provided exceptional client support.

July 1979 to July 1981

Medical Officer, Ministry of Health, Sudan Elobeid, Kordofan Region, Sudan

July 1978 to July 1979

House Officer, Ministry of Health, Sudan Elobeid, Kordofan Region.

CAPABILITIES AND SKILLS

- Designing and teaching of Curricula in Public Health, PHC, Epidemiology, Rural Residency, Health System Management and Planning, Health Quality and Health Profession Education Courses.
- Professional practice and supervision and leadership for Infection and Prevention Control Programs, Patient safety, Accreditation and Health Quality Improvement Projects, Outbreaks and Disaster management.
- Teaching and Training of Clinicians and Allied Health Professionals on Health care Quality, Infection Control, Patient Safety and Accreditation.
- Health System and Healthcare Management.
- Designing and teaching courses, Guidelines, SOPs, and Quality Standards for Medical and Health Bachelor and Postgraduate studies on Public Health, Health Quality and Infection Control.
- Multidisciplinary team collaboration
- Research Supervision
- Teaching, Training and mentoring Undergraduate and Postgraduate Medical Education.

RESEARCH ACTIVITIES

- The concept and culture of quality, and healthcare accreditation among the employees in the healthcare sector of Sudan
Journal of Total Quality Management volume 21 No. (2) 2020 ISSN 1858 – 697x e-ISSN (Online): 1858 - 6996
- Studies on public health, communicable and Noncommunicable health problems and Health profession education
([Academia.edu/ Hassan Aleisa](https://Academia.edu/HassanAleisa))
- PhD thesis on Total Quality Management in infection control within patient care.
- Study on unsafe clinical practice at Khartoum North Hospital.
- Presentation about IPC strategies within IHR in a consultative workshop on IPC arranged by the American Namru Medical research unit no. 3(Namru -3) - Cairo 2010.
- Study on Incidence of Nosocomial infection at Sahiroon Hospital 2011.
- Presentation on Medical Errors for workshop arranged by Alribat University, 2012.
- Guidelines to research in Health Quality, The Strategy Journal of Higher council of Strategic Planning, Khartoum State, Two issues, 2014.
- Conducted MHPE Thesis on (Effect of Time pressure on Physicians' Clinical Reasoning).

Supervision of Research and Examination

- Supervision for Msc students' thesis on Quality, Sudan University for science – SUST (12students/ 2014 - 2021).
- Supervision of PhD thesis for 5 students (2013-2021).
- External Examiner for 7 Msc students and 3 PhD students (2014 - 2021).

TRAINING COURSES AND PARTICIPATIONS

- Participated in many activities concerning social accountability Activities in collaboration with relevant departments and NGOs including Health Day for the community around the University Location and some activities about mental health, women
- Participated in the workshop health and health promotion activities during the last three years (2017 - 2019), on Social Accountability of Medical Education, organized by the Faculty of Medicine, University of Gezira, at Wad Medani City, on 29/12/2016 (Representing the Medical College of Almughtaribeen University). - Participated as Vice Head of Task Force Committee for review of the Curriculum of the Medical College, Almughtaribeen University from August 2016 to January, 2017.
- TFC member for Curriculum design of the Medical College of Sudan University for Science and Technology, Khartoum, during the year 2016.
- Temporal Advisor for WHO EMR Office, Cairo, Egypt, for Infection Prevention and Control and Mental Health Service Accreditation.
- Taskforce committee member nominated by the Medical Education Committee of the Ministry of Higher Education of Sudan to develop Standard Requirements for Postgraduate studies in health and Medical Education..
- Member of the Medical Education Committee -Ministry of Higher Education, Sudan, from 2009 to 2013.
- Member of the Post Graduate Committee in health System Reform. Sudanese Medical Specialization Board (SMSB), 2009-2013.
- Participated in the Launch of WHO Patient Safety Curriculum Guide approval for the Undergraduate Medical Education organized by Sultan Qaboos University in collaboration with W.H.O - EMRO at Masqat, Oman Sultanate on 12-13/3/2012, (Representing Sudan).
- Senior facilitator for more than 60 Training courses on:
 - Basic and Advanced Healthcare Quality.
 - Infection and Prevention Control and Surveillance.
- Healthcare Facility Accreditation (Organized by the General Directorate of Quality and Accreditation and the Continuous

Professional Development Center of the Sudan Federal Ministry of Health in collaboration with WHO Head Office of Khartoum; and with some universities and private training centers, from 2009 to 2016.

- Represented the Sudan Federal Ministry of Health team for the 35th Annual Meeting of Arab Ministers of health, held at Beirut, Lebanon on 9th to 10th of March, 2011
- ARAB Health Institutes' Accreditation Organization meeting held at Beirut, Lebanon on 22nd and 23rd of September 2010.
- Head of Sudan MOH Technical team participated in the WHO First Global Forum on Medical Device held at Bangkok, Thailand, from 9 -11/09/2010.
- Temporal Advisor for WHO and NAMRU-3 in Consultative Workshops on Infection Prevention & Control, and Quality and Accreditation.
- Health Technology Assessment Msc. course held in the School of Public Health, University of Birmingham, U.K, from 12-16 Oct., 2009.
- Premarital Care Program Promotion Courses held in Riyadh and Medina, K.S.A.
- Workshop Seminar on the Integration of Primary Health Care in The Rural Hospital Setting held in Wad Medani, Sudan from 20/4/1985 to 8/5/1985, sponsored by The Center for Population and Family Health of the Faculty of Medicine, Columbia University, New York, and the Faculty of Medicine, Gezira University, Wad Medani, Sudan, in collaboration with the M.O.H., Sudan.
- The Maternal/ Child Health & Family Planning Course, held in Omdurman from 9th February to 1st March 1985 by the Sudan M.O.H., in collaboration with John Hopkins Program for International Education in Gynecology and Obstetrics.
- Training Course on Regional and local planning sponsored jointly by the Regional and Local Development Administration of the Sudan Ministry of Finance and Economic Planning and the Rural planning project of the U.S.A.I.D. held in Khartoum/ El Obeid from 16/5/1982 to 20/6/1982.

PUBLICATIONS

- Manual of Infection control, King Fahd Hospital, Tabuk, K.S.A., (F.J. Kumar and Hassan Abd ElAziz) - 1998.
- Policies and procedures for hospital, M.O.H., Tabuk, K.S.A., (Farouk A. Hafiz and Hassan Abd ElAziz) - 1999.

REFERENCES References available on request